

DSD ONLINE PERMITS Apply for an Engineering Permit





Overview

The Development Services Department's (DSD) online permitting system is a full cloud-based application that allows customers to apply for permits online and upload plans and documents for review 24/7.

Before you begin, please review the information about the permit submittal requirements at <u>sandiego.gov/dsd</u>.

When new permit applications are received, DSD will review the documents for completeness, assess required permit fees and assign thet project to a reviewer. Reviewers will send out their cycle issues report as they complete each cycle, but resubmittal can only happen after all reviews have been complete. Applicants must address all cycle issues prior to resubmitting any new plans. You cannot resubmit to each specific discipline – resubmittals are for all disciplines at the same time.

- For help with user accounts or uploading documents, email <u>DSDProjectinfo@sandiego.gov</u>.
- For plan requirements and document issues, please click <u>here</u>.
- For help planning you project, consider booking a <u>virtual counter appointment</u> with DSD.

TABLE OF CONTENTS

- How to submit an application
- Apply for an Engineering Permit:
 - <u>Right-of-Way Minor Rapid Review</u>
 - Grading, ROW, Mapping Standalone
 - Grading, ROW, Mapping Associated
 - Engineering Construction Change
 - Deferred As Graded
- I received an "Updates Required" email. How do I upload the requested documents?
- <u>I received a "Review Pending Invoice Payment" email. How do I pay?</u>
- <u>I received a "**Recheck Required**</u>" email from a review discipline; how do I look for the <u>Issues Report?</u>
- <u>I received a "**Ready for Resubmittal**" email; how do I submit the requested documents?</u>
- I received a "Final Version Signed Off" email. What do I do next?
- I received a "Review Complete/Permit Ready for Payment" email; how do I pay my invoice?
- I received an "Issuance Checklist Requested" email; how do I submit the requested documents?
- Permit status is "Issued;" how do I download my approved plans?
- How do I schedule inspections?
- I received a "Pending Invoice Payment" for my construction change; how do I pay?
- How do I download approved plans for my construction change?



• How do I print an Approval Report and an Invoice Report?

Appendix A – Workflow/record status mapping and definitions Appendix B – Requirements to Upload Plans and Documents



I've forgotten my password

HOW TO SUBMIT AN APPLICATION Step Screen Reference Action Log into your online Home Development Permits Code Enforcement Short Term Rental permitting account. • Enter your username and **Please Login** Login Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. password.* User Name or E-mail: New Users If you are a new user you may register for a free Citizen Access account. It only takes a few simple steps and you'll have the added benefits of seeing a complete history of applications, access to invoices and receipts, checking on status of pending activities, and more. 1 * If you are a new user, see the tutorial on how to register for Register Now » an account. • Select the "Development Permits" tab **Development Permits** Code Enforcement Short Term Rental Home 2 + Apply for a Permit Q Search for a Permit Application Select "Create an Application" • **Development Permits** Code Enforcement Short Term Rental Home 3 + Apply for a Permit Search for a Permit Application • Read and acknowledge the General Disclaimer disclaimer This website is intended for convenience and informational purposes only. • Click "Continue Application" While we strive to ensure the accuracy, timeliness, and function of this website, the City of San Diego makes no representations or warranties regarding its content, condition, sustained performance, resistance and immunity to computer viruses or 4 malware, or proprietary infringement.

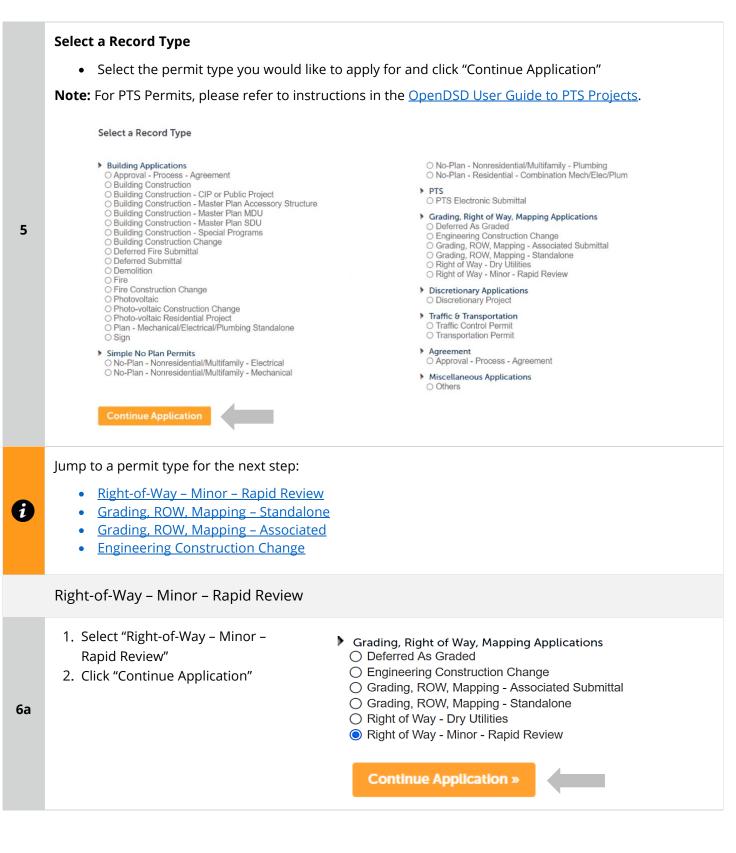
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RETURN TO TOP

ave read and accepted the above terms.

Continue Application »







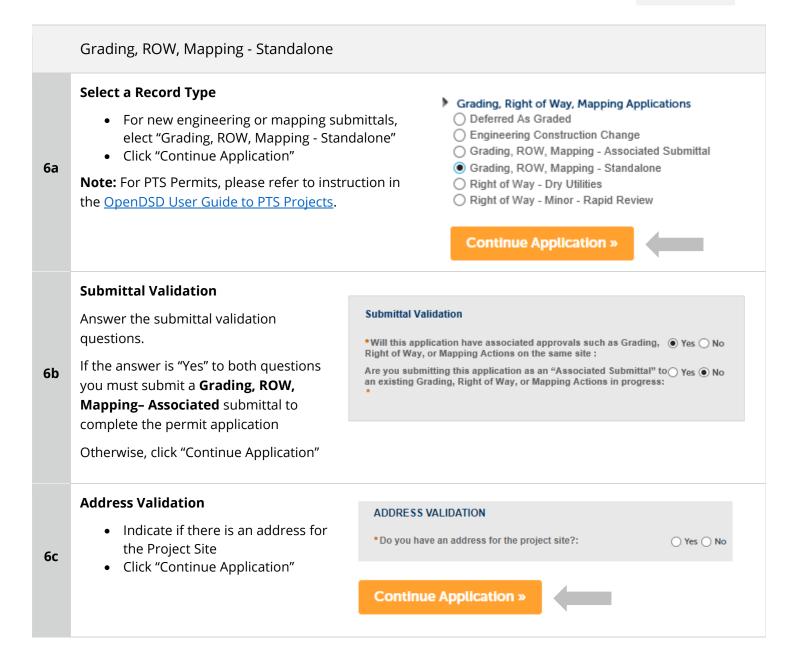
| | Submittal Validation Answer "Yes" or "No" to the validation questions below When complete, click "Continue Application" |
|----|--|
| | SUBMITTAL VALIDATION * Does your project propose a Pedestrian Plaza per Information O Yes O No Bulletin 565: |
| 6b | * Is this Spaces as Places application: O Yes No |
| | Save and resume later Continue Application |
| | Indicate if there is an address ADDRESS VALIDATION |
| 6c | for the Project Site Click "Continue Application" *Do you have an address for the project site?: O Yes O No |
| | Continue Application » |
| | Answer the Rapid Review validation questions and click "Continue Application" |
| | NOTE: It is important to answer the validation questions correctly and as directed to avoid cancelation of the permit application. |
| | IMPORTANT: Failure to answer the following questions correctly and as directed will result in cancelling your permit application request. Reapplying for the correct record type application will be required. |
| 6d | See Information Bulletin 165, How to Obtain a Public Right-of-Way Permit for Standard Public Improvements. |
| ou | · See Information Bulletin 523, How to Obtain a Permit for a Sidewalk Café. |
| | See Section 142.0560(j), for Driveway and Access Regulations. |
| | * indicates a required field. Minor Right of Way - Validation Questions |
| | MINOR ROW - RAPID REVIEW |
| | * Is the requested Right of Way Permit a condition of an associated O Yes O No Discretionary Permit: |
| | Save and resume later Continue Application |

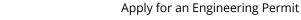




| | Address or Parcel Entry | Tip: For numeric Street Names in single digits, add a zero (0). For example, for 1st Av use (|
|----|--|--|
| | Enter Street No. and Staname only (the system populate the parcel info Click "Search" | will 1222Select Olst Av |
| | OR | * Parcel Number: |
| ie | Enter parcel number in a ###-#### format (the system will populate the address info if it exists) Click "Search" | |
| | Click "Continue Applicat Permit Scope and Site Inform | |
| 6f | Provide the following: Scope Processing timeline Applicant type Whether a discretionary permit is currently in process for the project | Project Information • Define the scope of the work: 1 • What is the processing timeline requested for this application?: 2 • Select-• • • Applicant Type: Select-• 3 • Is there a Discretionary Permit currently in the process as 0 4 yes O No • Provide associated prior Discretionary Approval Number(s): 0 5 5 5 |
| | 5. Associated discretionary permit approval numbers When complete, click "Con | Save and resume later Continue Application |
| 9 | Go to <u>step 7</u> to upload docume | ents and complete application |









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Address or Parcel Entry Tip: For numeric Street Names in single digits, add a zero (0). For example, for 1st Av use (Enter Street No. and Street * Street No.: Direction: *Street Name: Street Type: 1222 --Select 01st Av name only Click "Search" (the system will populate the parcel info) * Parcel Number: OR ###-###-#### Legal Description:

- Enter parcel number in ###-٠ ###-#### format • Click "Search" (the system will
- populate the address info if it exists)

6d

OR

• If the project is located entirely within the Public Right of Way and is not associated to the adjacent property, provide the general vicinity (see below).

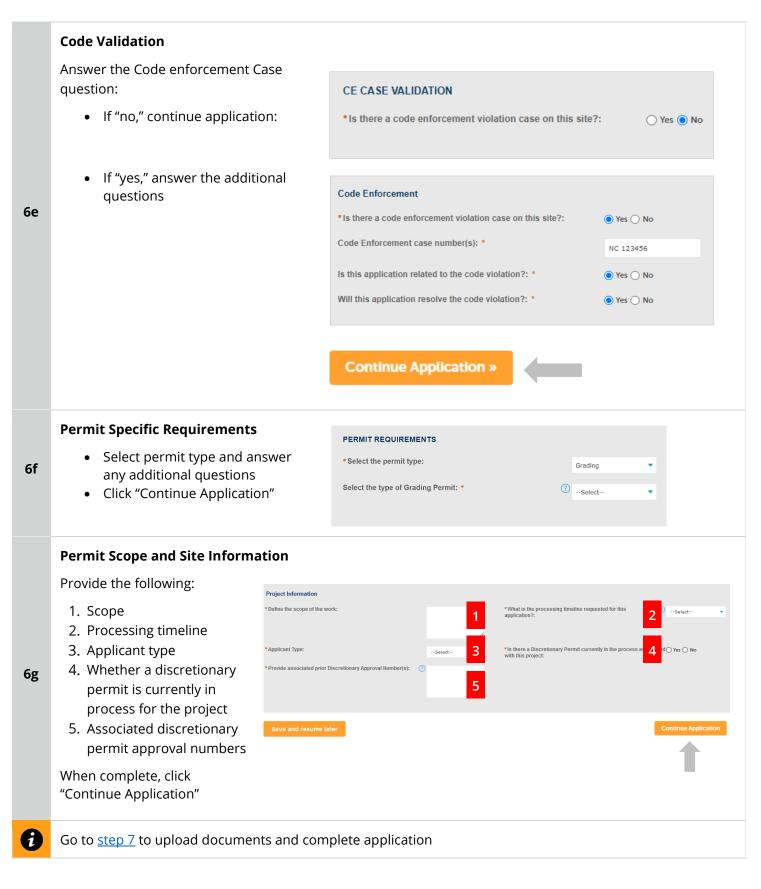
Clear

Search

• Click "Continue Application"

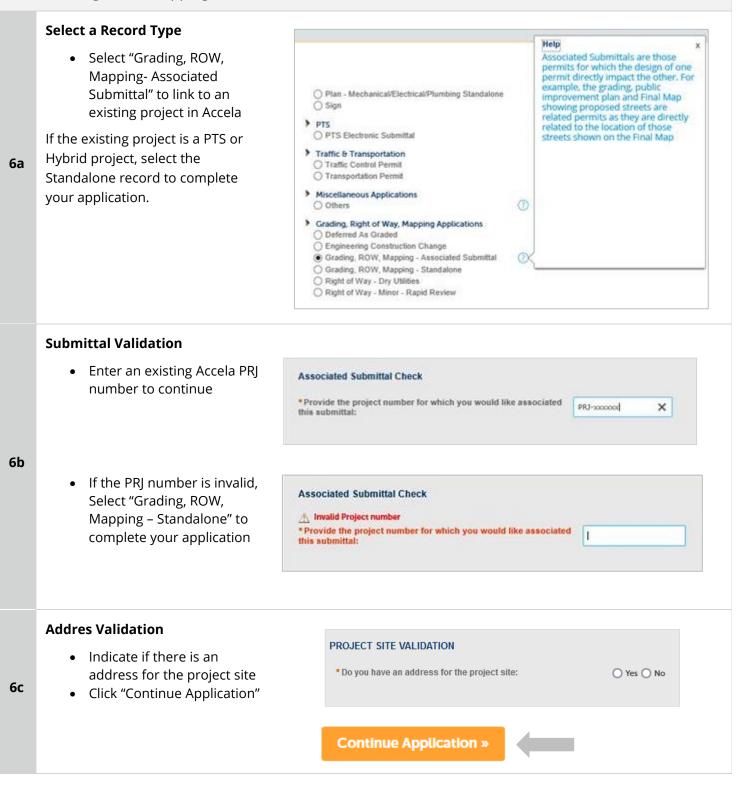
| * Do you have an address for the project site: | O Yes @ No | |
|---|---|--|
| Do you have an Assessor's Parcel Number(s): * | ⊖ Yes ⊛ No | |
| Is the project located entirely within the public Right of Way: * | 🛞 Yes 🔾 No | |
| Provide the general vicinity of the location: * | Intersection of [8 St and First Ave. | |
| | | |







Grading, ROW, Mapping - Associated



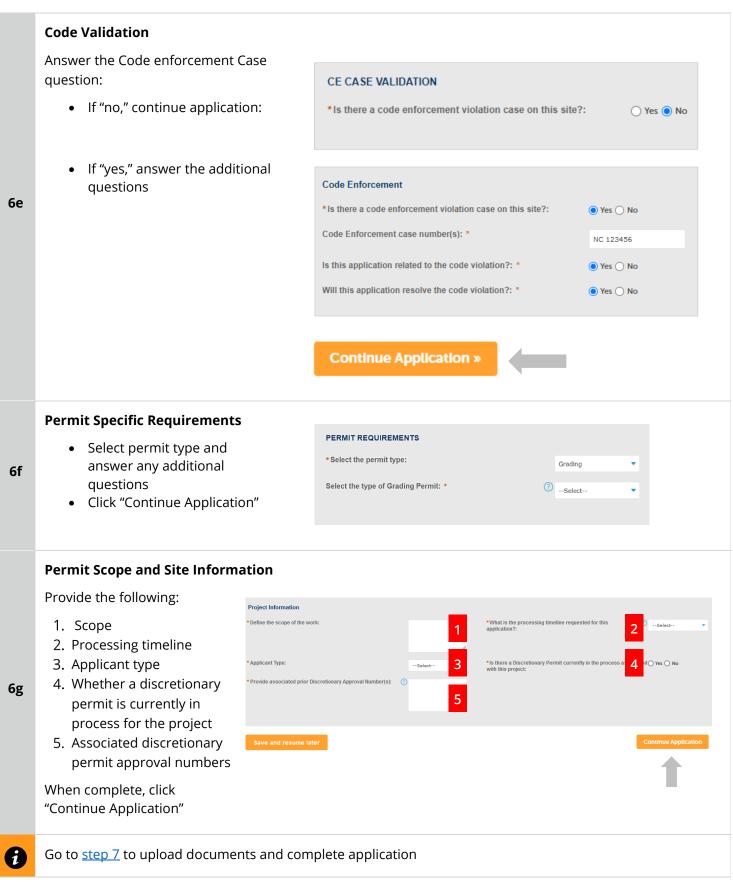


6d

| Address or Parcel Entry | | | | (-) - | | |
|--|---------------------------------------|------------|---|------------------|--------|--------|
| Enter Street No. and Street name only Click "Search" (the system will populate the parcel info) | * Street No.: 1222 Search Clear | Direction: | n single digits, add a zero * Street Name: 01st | o (0). For examı | Street | |
| OR | * Parcel Numl | | | | | |
| Enter parcel number in ###- ###-#### format Click "Search" (the system will populate the address info if it exists) | Legal Descrip | tion: | | | | |
| OR | Search | Clear | | | | |
| If the project is located entirely within t property, provide the general vicinity (s Click "Continue Application" | • | t-of-Way | and is not asso | ciated to tl | ne adj | jacent |

| * Do you have an address for the project sile: | O Yes @ No | | |
|---|---|---------------|----------------------|
| Do you have an Assessor's Parcel Number(s): * | ⊖ Yes ® No | | |
| Is the project located entirely within the public Right of Way: * | 🛞 Yes 🔿 No | | |
| Provide the general vicinity of the location: " | Intersection of [8:51 and Frigt Are. | | |
| Save and resume later | | \rightarrow | Continue Application |

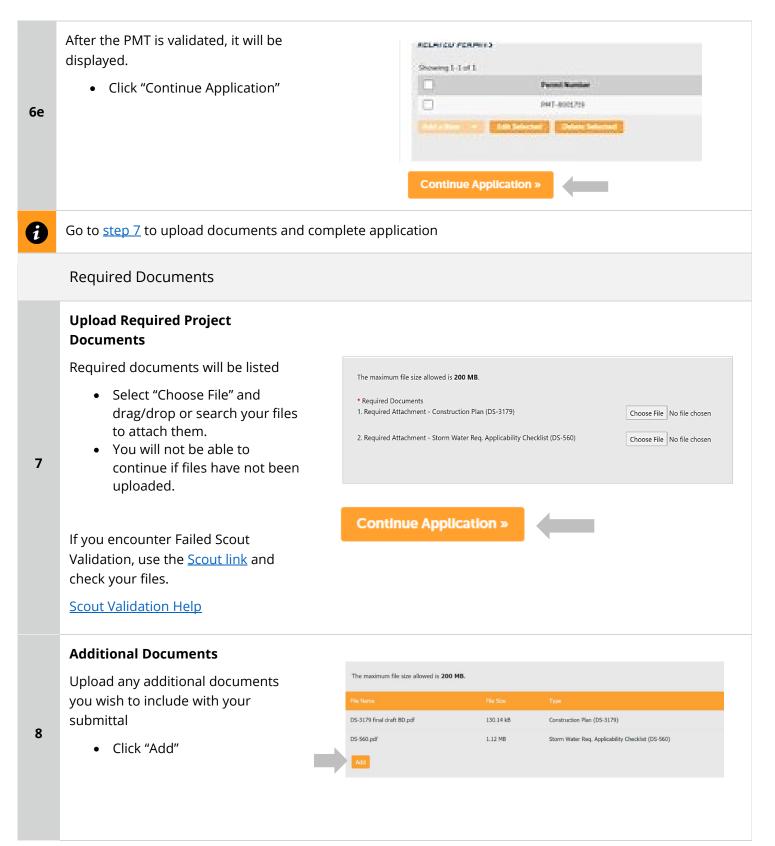






| | Engineering Construction Change | |
|----|--|---|
| 6а | Select a Record Type • Select "Engineering Construction Change" | Grading, Right of Way, Mapping Applications Deferred As Graded Engineering Construction Change Grading, ROW, Mapping - Associated Submittal Grading, ROW, Mapping - Standalone Right of Way - Dry Utilities Right of Way - Minor - Rapid Review |
| 6b | Enter the PRJ# in the exact format PRJ-XXXXXX Provide a narrative of the changes proposed Click "Continue Application" | CONSTRUCTION CHANGE VALIDATION • Please provide the project number you would like to submit the construction change for: PRJ-8001760 • Please provide scope of the construction change: Change to location of sprinkler heads] Continue Application » |
| 6c | • Click "Add a Row" | RELATED PERMITS Showing 0-0 of 0 Permit Number No records found. Add a Row Edit Selected |
| 6d | Enter the PMT number you want to associate with this construction change Click "Submit" and the PMT will be added | RELATED PERMITS * Permit Number: PMT-8001719 * Submit Cancel |





Apply for an Engineering Permit



| 9 | Select "Choose File" and drag/drop or search your files to attach them Click the <i>Type</i> drop-down and select file type Provide a brief description of the document Click the "Submit" button Click "Continue Application" | New Attachment Choose File Project Contact Information Form.pdf Type Project Contacts Information Oscription Contact form |
|----|--|--|
| 10 | Review the Application and return to previous steps by clicking on the numbered tabs at the top. | Fire i < |

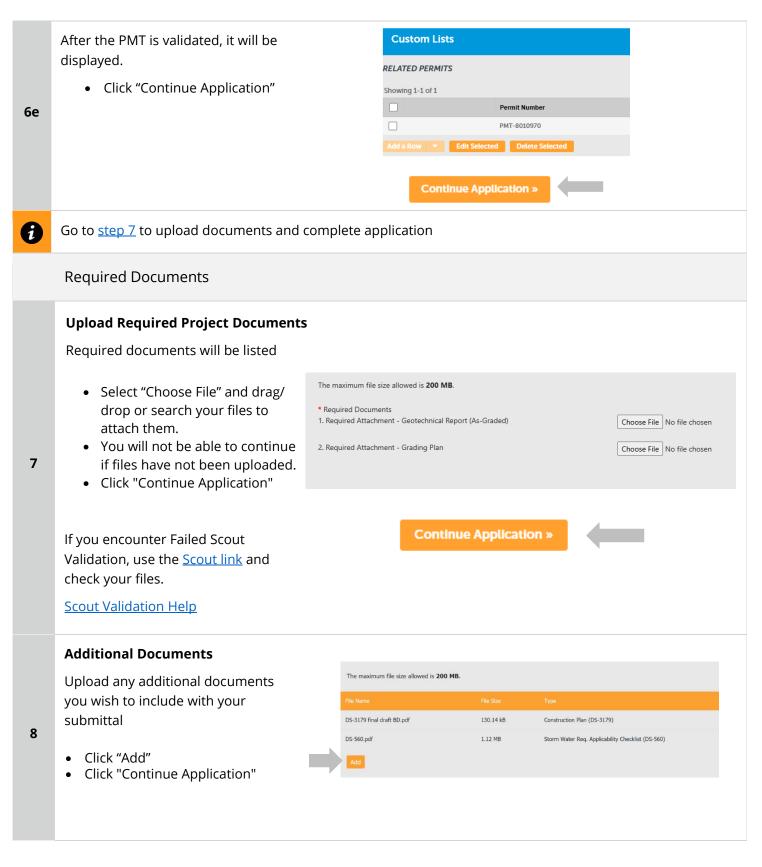


| 11 | Acknowledge the final certification Click <i>Continue Application</i> | I certify that I have read this application and state the above informs entitlement to the use of the property that is the subject of this appli policies and regulations applicable to the proposed development or laws or regulations, including before or during final inspections. City regulation, nor does it constitute a waiver by the City to pursue any the city to enter the above-identified property for inspection purpose of the city to enter the above, agree to the above certification. Continue Application » |
|----|---|---|
| 12 | Your record number will created and displayed, and an email with further instructions will be sent. | Step 8 : Submitted Your application has been successfully submitted. Please print your record and retain a copy for your records. Thank you for using our online services. Your Record Number is PRJ-8001732. You will need this number to check the status of your application or to schedule/check results of inspectes have been assessed or permit issuance has been processed. Choose "View Record Details" to Schedule Inspections, check status, or make other updates. View Record Details" to Schedule Inspections, check status, or make other updates. |
| 13 | You will receive a system generated email with your project number and what to expect next. | Hello, Development Services has created your application. Record ID: PRJ-8005336 Record Address: Record Type: General <i>Please do not reply to this email, this mailbox is not monitored.</i> Thank you for your application. Your documents have been received and will be processed in the order submitted. For current application processing timeline, <u>click here</u> The progress of your application can be tracked through your <u>Online Permitting Account</u> For questions about your user account or help uploading, contact 619-446-5000 Thank you, City of San Diego Development Services Department |



| | Deferred As Graded | |
|----|--|---|
| 6a | Select a Record Type • Select "Deferred As Graded" | Grading, Right of Way, Mapping Applications Deferred As Graded Engineering As-Built Engineering Construction Change Grading, ROW, Mapping - Standalone Right of Way - Dry Utilities Right of Way - Minor - Rapid Review |
| 6b | Answer the prompted "Yes" or "No" questions. * A Construction Change application is required to process a Change of Geotechnical Consultant of Record | AS GRADED VALIDATION * Is this an as-graded submittal to an issued Grading and/or Right- of-Way project?: • Yes • No * Is this a change of Geotechnical Consultant of Record?: • Yes • No |
| 6с | Enter the PRJ# in the exact format PRJ- XXXXXX Select the requested Processing Timeline Provide a narrative of the scope of work Click "Continue Application" | |
| 6d | Click "Add a Row" Enter the PMT number you want to associate with the deferred record Click "Submit" and the DMT will be | ELATED PERMITS howing 0-0 of 0 Permit Number No records found. Add a Row Celdit Selected Delete Selected Edit Selected Cencel |







| Select "Choose File" | and | New Attach | ment | | |
|---|---|---|--------------------|-------------|-------------------|
| drag/drop or search | | | No file chosen | | |
| to attach them |) | Туре | | | |
| Click the <i>Type</i> drop-o | down and | Sewer Stu | dy | ~ | |
| select file type | | Description | , | | |
| Provide a brief desc | ription of | Description | | | |
| the document Click the "Submit" bເ | | | | | |
| Click "Continue Appl | | | | | |
| Click Continue Appi | lication | | | | |
| | | | | | |
| | | | Clos | e Submit | |
| | | Close | Submit | | |
| | | Close | Submit | | |
| | | Cont | inue Application » | | |
| | | | | | |
| ew Application Review the Applicatior needed, by clicking on Click "Continue Applica | the numbered t | | - | | |
| Review the Application needed, by clicking on Click "Continue Applica | the numbered t | | - 4 Pay Fees | 5 Submitted | |
| Review the Application needed, by clicking on Click "Continue Applica Application | the numbered t ation" | tabs at the top. | | 5 Submitted | |
| Review the Application needed, by clicking on Click "Continue Applica | the numbered t ation" | tabs at the top. | | 5 Submitted | Applicatic |
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| Review the Application needed, by clicking on Click "Continue Application Information Step 3: Review Save and resume later | a the numbered t ation" ² Documents | tabs at the top. | | | Applicatio |
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| Review the Application needed, by clicking on Click "Continue Application Information Step 3: Review Save and resume later Please review all information below. Click the Te | a the numbered t ation" ² Documents | 3 Review | 4 Pay Fees | | Applicatio |
| Review the Application needed, by clicking on Click "Continue Application Information Step 3: Review Save and resume later Please review all information below. Click the "E Record Type | a the numbered t ation" ² Documents | 3 Review | 4 Pay Fees | | |
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| Review the Application needed, by clicking on Click "Continue Application Application Step 3: Review Save and resume later Record Type Custom Fields As GRADED VALIDATION Is this an as-graded submittat to an issued of Way project? Is this a change of Geotechnical Consultant Please provide the project number you wou depred submittat for: Must provide PRJ nu inspecting status: What is the processing timeline requested for Please define the scope of work: Custom Lists RELATED PERMITS | a the numbered t ation" 2 Documents Edit' buttons to make changes to section Grading and/or Right-of-Yes tof Record?: No all tike to submit the amber that is in issued or PR3-80080 or this application?: Standard test | as or "Continue Application" to move on Deferred As Grader | 4 Pay Fees | | Ed |



Apply for an Engineering Permit

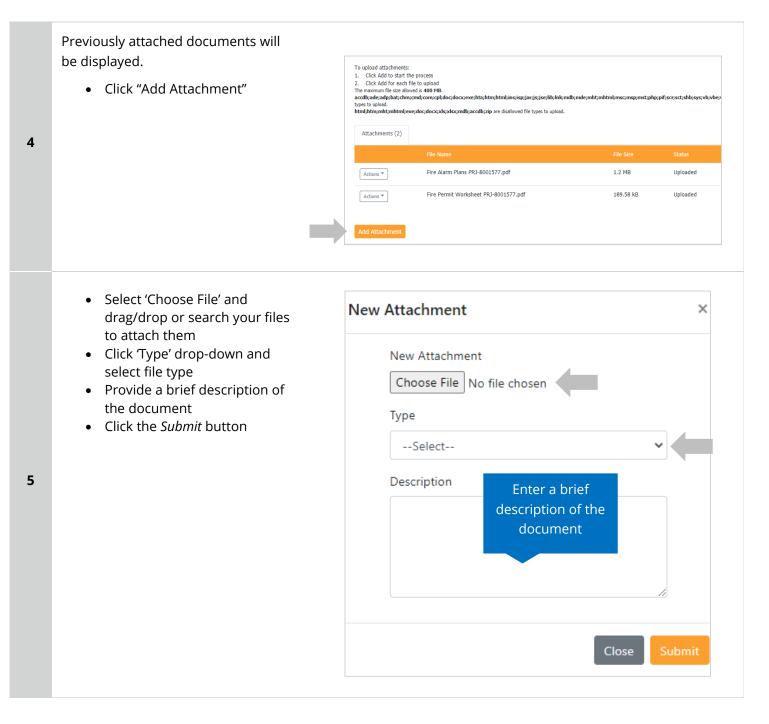
| 11 | Your record number will be created and displayed, and an email with further instructions will be sent. | |
|----|--|---|
| 12 | You will receive a system generated email with your project number and what to expect next. | Hello, Development Services has created your application. Record ID: AS-0000063 Record Address: 1222 01st, San Diego, CA Record Type: As Graded Please do not reply to this email, this mailbox is not monitored. Thank you for your application. Your documents have been received and will be processed in the order submitted. For current application processing timeline, click here The progress of your application can be tracked through your Online Permitting Account For questions about your user account or help uploading, contact 619-446-5000 Thank you, City of San Diego Development Services Department |



I RECEIVED AN "UPDATES REQUIRED" EMAIL. HOW DO I UPLOAD THE REQUESTED DOCUMENTS?

| Step | Action | Screen Reference |
|------|--|--|
| 1 | Log into your <u>Online</u> <u>Permitting Account</u> Enter your username and password. | Image: Development Permits Code Enforcement Short Term Rental Please Login Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. Login User Name or E-mail: Provide a new user you may register for a free Citizen Access account. It only takes a few simple steps and you'll haded benefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more. Login = Login = Register Now s Remember me on this computer Ye forgotten my password |
| 2 | Open the 'Updates Required' email. Click either of the email links to a your account and make project updates | Hello, Boto Please do not reply to this email, this mailbox is not monitored. Your application has been Pre-Screened and requires updates. Please see attached report for additional required information and comments. Follow the steps below to upload the requested documents: • Login to your <u>Online Permitting Account</u> • Search and select the application number • Click on the Attachments tab • Add the required documents Requested information must be submitted within 30 days of this email or this application will be Withdrawn . An email notification will be sent with the next steps to complete the submittal process. The progress of your application can be tracked through your Online Permitting Account For questions about your user account or help uploading, contact 619-446-5000 Thank You, City of San Diego Development Services Department |
| 3 | Your project information will load • Click the "Attachments" Tab | Record PRJ-8003236: Building Construction Record Status: Updates Required Record Info Payments |







The documents will be validated by Scout and be uploaded to the project record (PRJ)

Tips:

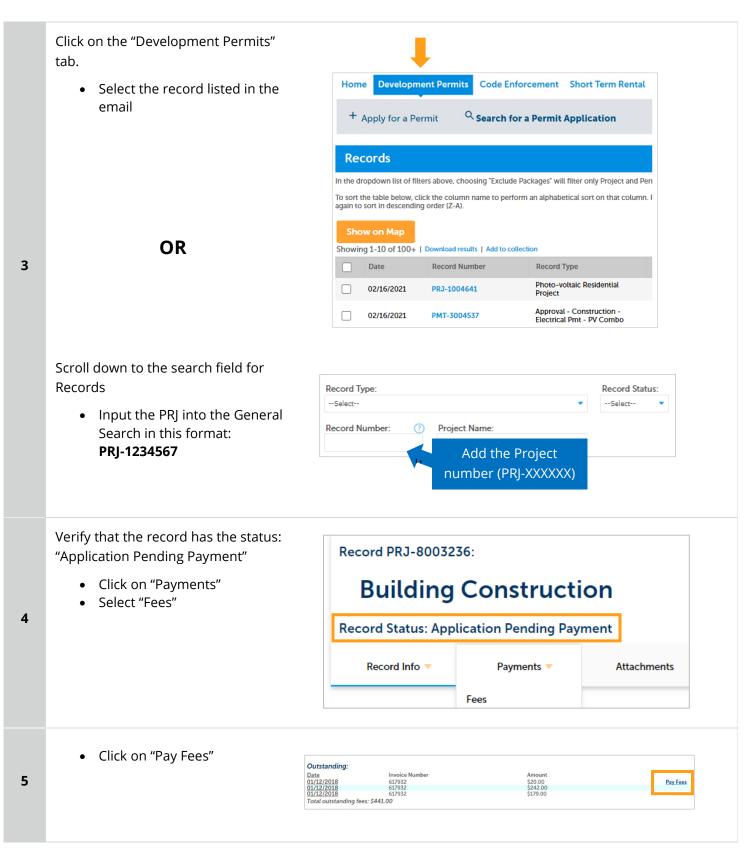
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- If you have any items to submit that were not requested, upload them first.
- When your resubmittal contains all the required documents, the *Add* button will disappear.

| cdb;ade;adp;bat;cl ies to upload. | aliowed is 400 MB. hmycmdyconycplydocydocsycweyhtayhtmyhtmyhingispyjaryjsyjseyilbyhnlymd Jysweydocydocsychsymdbyaccdbyzip are disallowed file types to upload. | b;mde;mht;mhtml;msc;msp;mst;php; | ;pif;scr;sct;shb;sys;vb;vl | be;vbs;vxd;wsc;wsf;wsh;xls;xlsx;z | ip are disallowed file |
|--------------------------------------|--|----------------------------------|----------------------------|-----------------------------------|------------------------|
| Finishing up | oad of Fire Specs 372KB.pdf. Please wait for the page t | to refresh | | | |
| Attachments (3) | File Name | File Size | Status | Туре | Refresh |
| Actions 🔻 | Fire Alarm Plans PRJ-8001577.pdf | 1.2 MB | Uploaded | Fire Alarm Plans | |
| Actions 🔻 | Fire Permit Worksheet PRJ-8001577.pdf | 189.58 kB | Uploaded | Fire Permit Worksheet | |
| Actions * | Fire Alarm Specs PRJ-8001577.pdf | 371.47 kB | Uploaded | Fire Alarm Specs | |

I RECEIVED A "REVIEW PENDING INVOICE PAYMENT" EMAIL. HOW DO I PAY? Step Screen Reference Action Log into your Online • Home Development Permits Code Enforcement Short Term Renta Permitting Account Please Login • Enter your username and Login Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. User Name or E-mail password. New Users If you are a new user you may register for a free Citizen Access account. It only takes a few simple steps and you'll have the adde benefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more. 1 Password: Remember me on this comp live forgotten my pass New Users: Register for an Acco Hello, • Open the 'Review Pending Please do not reply to this email, this mailbox is not monitored. Invoice Payment' email Pre-Screen for PRJ-8005336 has been completed and an invoice with initial plan check fees is • Click a link to log in to your attached. account and make a payment Follow the steps below to pay the outstanding fees: Login to your <u>Online Permitting Account</u> Search and select the application number Click on the Payments tab . Pay the outstanding fees 2 After we receive payment, your project will be Deemed Complete and the Project Review will begin NOTE: For CIP projects paying through Inter Office Transfer using SAP system, email your DSD Project Manager to coordinate the payment. The progress of your application can be tracked through your Online Permitting Account For questions about your user account or help uploading, contact 619-446-5000 Thank You, City of San Diego Development Services Department







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Rev. 3/25/2025

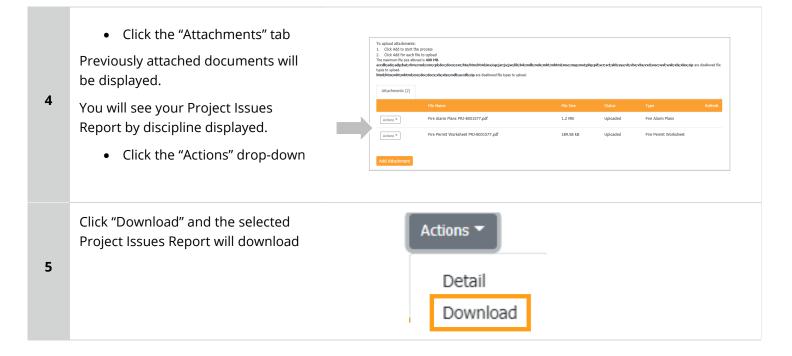
The following screen will load. Follow instructions to pay.

| + Apply for a Permit Q Search for a Permit Application | | |
|---|---|---------------------|
| ted below are the fees based upon the information you've entered. The follo | wing screen will display your total fees. | |
| es | | |
| Fees | Qty. | Amount |
| | | |
| Records-No Plan Permits/Other | 1 | \$20.00 |
| Records-No Plan Permits/Other PVS-Template SDU/DUP/TH (I) | 1 | \$20.00 \$242.00 |

I RECEIVED A "RECHECK REQUIRED" EMAIL FROM A REVIEW DISCIPLINE. HOW DO I LOOK FOR THE ISSUES REPORT?

| Step | Action | Screen Reference |
|------|--|---|
| 1 | Log into your <u>online</u> <u>permitting account</u> Enter your username and password* * If you are a new user, see the <u>tutorial</u> on how to register for an account | Image: Development Permits Code Enforcement Short Term Rental Image: Development Permits Code Enforcement Short Term Rental Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter system rame and password in the box on the right. User Name or E-mail: User Name or E-mail: My output added benefits or seging a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more. Register Now s Image: Descent Permits Descent Permits Register Now s Register Now s Register for an Account Register Now s Register for an Account |
| 2 | • Select "Development Permits" | Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application |
| 3 | Your records will be displayed Select the PRJ you wish to see the Project Issues Report for | 01/25/2021 PRJ-8001673 Fire Standard-Fire-101/Adh Issued 01/25/2021 PMT-8001628 Approval - Construction - Fire Pmt - Alarm Approval - Construction - Fire Pmt - Alarm Issued 01/25/2021 PMT-8001629 Approval - Construction - Fire Pmt - Alarm Issued 01/25/2021 PMT-8001629 Approval - Construction - Fire Pmt - Alarm Issued 01/25/2021 CC-8001682 Building Construction Change 001/25/2021 CC-8001682 Building Construction Change 001/25/2021 In Review 01/25/2021 CC-8001693 Building Construction Change 001/25/2021 In Review In Review |





I RECEIVED A "READY FOR RESUBMITTAL" EMAIL. HOW DO I SUBMIT THE REQUESTED DOCUMENTS?

| Step | Action | Screen Reference | |
|------|---|--|---|
| ð | You will receive an email for Recheck Re additional information is needed. | equired if there are corrections to be made to th | ne plans or if |
| 1 | Log into your <u>Online</u> <u>Permitting Account</u> Enter your username and password | New Development Permits Code Enforcement Short Term Rental Please Login May online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. New Users If you are a new user your may register for a free Citizen Access account. It only takes a few simple steps and you'll have the added benefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more. | Login User Name or E-mail: Password: Login Benensber me on this computer Yee forgother my password New Users: Register for an Account |

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| 2 | Open the "Ready for Resubmittal" Click a link to log in to your account update the project documents or information | | All review d documents a Follow the s • Logi • Sean • Clici • Add IMPORTA fat the same The progree For questio Thank you, City of San | nd information are required to teps below to upload the reque to to your <u>Online Permitting Ar</u> th and select the application m on the Attachments tab the required documents NT: All required documents r <i>itime. Incomplete submittals w</i> as of your application can be an about your user account of | r reviews for PRJ-8005336. At t continue the review process. ested documents: <u>coount</u> amber requested by all review discipling | es must be upi Permitting Acc | loaded |
|---|---|---|---|---|---|---|--|
| 3 | Select the "Development Permits" tab Your records will display with the current statuses. Click on the blue PRJ link of the project | b oort the table before, citeds 4 b oort in descending order (2'- Showing 61-70 of 100+1 D Date 01/12/2021 01/12/2021 01/12/2021 01/12/2021 01/12/2021 01/12/2021 01/12/2021 01/12/2021 | mit Sean | Record Type Record Type Agenval - Construction - Fire Part Fire Fire Fire Sperval - Construction - Fire Part Agenval - Construction - Fire Pa | records. gale, click "Application Name" to sort records by Appli upplication Name Description | | Select ang order (A-2), and cl Status Copened Superiod Copened Co |
| 4 | Your project information will load. • Click the "Attachments" Tab | Record PR Fire Record Sta Record I | itus: Upda | 7: ates Required Payments 💌 | Attachments | | |
| 5 | Previously attached documents will be displayed. • Click on "Add Attachment" | Click Add fo The maximum file accdb;ade;ddp;l types to upload. | o start the process or each file to upload size allowed is 400 MB. bat;chmycmd;com;colyc mhtml;exe;doc;doc;dot S (2) File Na Fire Alz Fire Pe | xksx;mdb;accdb;zip are disallowed file types to u | s;hik;mdb;mde;mht;mhtml;msc;msp;mst;php;pif; pload. File Size 1.2 MB 109.58 kB | scractabilityseysbybb Status Uploaded Uploaded | eybsyvxdywscywsfywshyd Type Fire Alarm Plans Fire Permit Works |



- Select 'Choose File' and drag/drop or search your files to attach them
- Click 'Type' drop-down and select file type
- Provide a brief description of the document
- Click the Submit button

If submitting Applicant Response to Issues, upload requested documents. If the responses are for more than one discipline, combine responses into one PDF file for upload

Tips:

6

7

- If you have any items to submit that were not requested, upload them first.
- When your resubmittal contains all the required documents, the Add button will disappear.

The documents will be validated by Scout and be uploaded to the project record (PRJ)

| | ew Attachmer | nt | | | |
|--|---|---|---|-----------------------------|--|
| | Choose File | lo filo choco | | | |
| | | to me chosei | | | |
| Ту | pe | | | | |
| | Select | | | | ~ |
| D | escription | Ente | r a brief | | |
| | | descrip | tion of th | 2 | |
| | | | ument | | |
| | | | | | |
| | | | | | 11 |
| | | | | | |
| | | | | Close | Submit |
| | | | | | |
| load attachments: lick Add to start h lick Add for each fi sice alloy ade; adp; bat; chm; o uplead. | ed is 400 MB. md;com;cpl;doc;docx;exe;hta;htm;html;ins; | isp;jar;js;jse;lib;lak;mdb;mde;mht;mhtm | էութգուցերինչը [թգգչցգեցել | ys;vb;vbe;vbs;vxd;wsc;wsf;v | shçxlsçxlsçzip are disallowed file |
| lick Add to start th lick Add for each fi ximum file size allov ade;adp;bat;chm; o upload. atm;mht;mhtml;ex | ed is 400 MB. and;com;cpl;doc;doc;;exe;hta;htm;html;ins; gdoc;doc;;cds;;cds;;mdb;accdb;;ip are disallow | | Emse; msp;mst;php;pif;scr;sct;shb; | ysydyrbeybsyndywscywsfyr | whyatogatogatogate are disallowed file |
| ck Add to start th ck Add for each fi imum file size allow depadp;bat;chm; upload. m;mht;mhtml;ex hishing upload | ed is 400 MB. md;com;cpl;doc;docx;exe;hta;htm;html;ins; | | lense;msgomstaphgsplacessetable; | ysyrbyrheirbsyndywscywsfyr | nhydrydacysp art disallowed fie |
| ck Add to start th ck Add for each fi imum file size allow depadp;bat;chm; upload. m;mht;mhtml;ex hishing upload | el a 40 PI8. and/concepte/ocadoccesset/shashmyhtmicins; pdoc/doccidscisticationality are diallow of Fire Specs 372KB.pdf. Please 1 | wait for the page to refresh | | | |
| ck Add to start th ck Add for each fi imum file size allov ade;adp;bat;chm; upload. tm;mht;mhtml;ex | ed is 400 MB. and;com;cpl;doc;doc;;exe;hta;htm;html;ins; gdoc;doc;;cds;;cds;;mdb;accdb;;ip are disallow | wait for the page to refresh | bmscmgonstaphypefjerzestashte Féle Soze Status 1.2 MB Uploade | Туре | Refresh |
| ck Add to start th ck Add for each f immum file size allow indegadp;bat;chm; upload. m;mht;mhtmt;ex hishing upload ichments (3) | el el 40 HB. el el 40 HB. polocitocontectorente toto fire Specs 372KB.pdf. Please 1 Féle Name | wait for the page to refresh | File Size Status | Type Fire Alarm Pl | Refresh |





I RECEIVED A "FINAL VERSION SIGNED OFF" EMAIL. WHAT DO I DO NEXT?

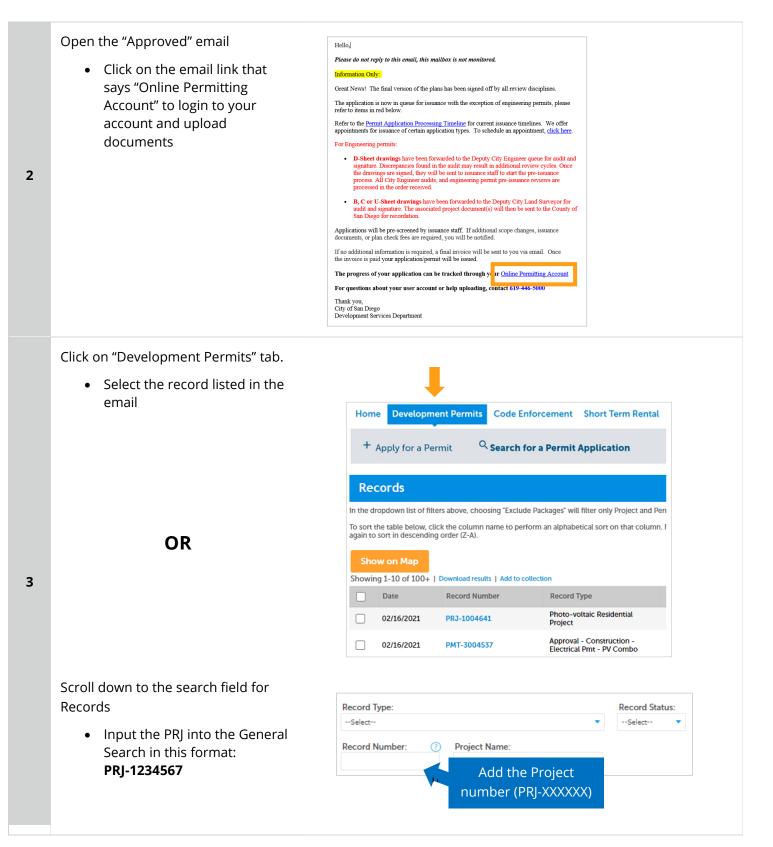
| Step | Action | Screen Reference |
|------|--|--|
| 0 | The application is now in queue for issuance. Refer to the <u>Permit</u> <u>Application Processing Timeline</u> for current issuance timelines. | Home DSD Permits DSD Code Enforcement + Create an Application Q. Search Applications Record PRJ-1048641: Add to collection Building Construction Record Status: Reviews Complete Record Status: Reviews Complete Record Status: Reviews Complete Record Info * Payments * IMPORTANT: All the requested documents must be uploaded at the same time. Incomplete submittals will result in review delays. Follow the below steps to upload the requested documents: Click on 'Choose File' and add the document Select the correct document type from the dropdown and click on 'Submit'. For example, if the requested document is "Sign Plans" - select "Sign Plans" from the "Type' dropdown. Once you click 'Submit', wait for the page to reload confirming the document upload. Please do not try to refresh the page during this process. Repeat the above steps to upload at the requested document at uploaded, the 'Add Attachment' will disappear automatically. If the 'Add Attachment' button doesn't disappear, that confirms that you have not submitted all the requested documents. |
| 1 | We offer appointments for issuance of certain application types. To schedule an appointment, <u>click here</u>. | Permit Issuance (For Projects Signed Off by All Reviewers.) × Permit Issuance: Building Permit - With Plans Book Now € If the permit was issued prior to the Virtual Book Now € Appointment, please remember to cancel the Book Now € or equired, staff will automatically cancel it. O 45 minutes • |

I RECEIVED A "REVIEW COMPLETE/PERMIT READY FOR PAYMENT" EMAIL. HOW DO I PAY MY INVOICE?

| Step | Action | Screen Reference | |
|------|---|---|--|
| 1 | Log into your <u>Online</u> <u>Permitting Account</u> Enter your username and password | Development Permits Code Enforcement Short Term Rental Please Login May online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. New Users If you are a new user your may register for a free Citizen Access account. It only takes a few simple steps and you'll have the added benefities of seeing a complete history of applications, access to invoice and receipts, checking on the status of pending activities, and more. | Login User Name or E-mail: Password: Login Commonstrained for the source of the source |



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| 4 | Verify that the record has the status: Approved Upon Final Payment. Select "Payments" tab Then, select "Fees" | Record PMT- Approval - Construction - Electrical Pmt - PV Combo Record Status: Approved Upon Final Payment Record Info Fees Work Location |
|---|--|--|
| 5 | Click on "Pay Fees" | Outstanding: Pay Fees 01/12/2018 617932 520.00 Pay Fees 01/12/2018 617932 5242.00 Pay Fees 01/12/2018 617932 5242.00 Pay Fees 01/12/2018 617932 5179.00 Pay Fees Total outstanding fees: \$441.00 5179.00 Fees Fees |
| 6 | The following screen will load.Follow instructions to pay | Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application Listed below are the fees based upon the information you've entered. The following screen will display your total fees. Fees Fees Oty. Amount Records-No Plan Permits/Other 1 \$2242.00 PVS-Template SDU/DUP/TH (I) 1 \$242.00 PVS-Template SDU/DUP/TH (IP) 1 \$179.00 TOTAL FEES: \$441.00 Note: This does not include additional inspection fees which may be assessed later. |

I RECEIVED A "ISSUANCE CHECKLIST REQUESTED" EMAIL. HOW DO I SUBMIT THE REQUESTED DOCUMENTS?

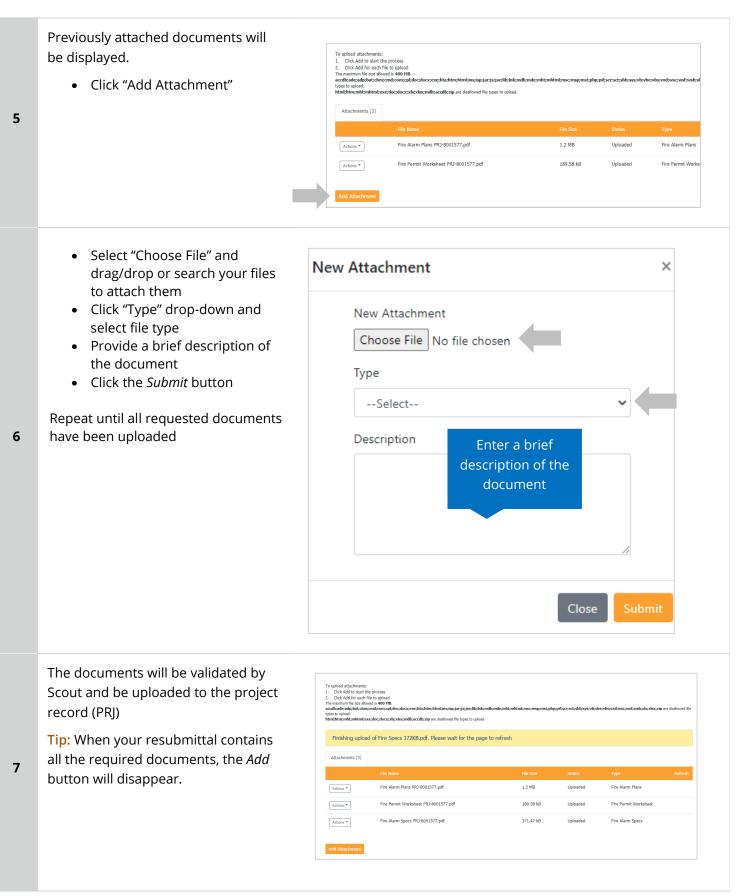
| Step | Action | Screen Reference | |
|------|---|--|--|
| Ð | You will receive a Recheck Required em information is needed. | ail if there are corrections to be made to the pla | ans or if additional |
| 1 | Log into your <u>Online</u> <u>Permitting Account</u> Enter your username and password | Nome Development Permits Code Enforcement Short Term Rental Please Login May online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. New Users May a new user your may register for a free Critere Access account. It only takes a few simple steps and you'll have the added berefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more. | Login User Name or E-mail: Password: Login Cogin Cogin |

Apply for an Engineering Permit



| 2 | Open the "Issuance Checklist Required" email. Click on a link to login to your account and submit documents | Hello, Please do not reply to this email, this mailbox is not monitored. Plan check for PRJ-8005336 has been completed. There may be outstanding plan check fees that must be paid prior to uploading the requested Issuance Checklist Items shown on the attachment for permit issuance. For any outstanding fees, refer to the attached Invoice. Documents cannot be uploaded until outstanding plan check fees are paid. Follow the steps below to upload the requested documents: Login to your Online Permitting Account Search and select the application number Pay outstanding fees (if applicable) Click on the Attachments tab Upload the requested documents NOTE: The Inspection Contact listed on the Form DS[345 (Project Contacts Information) must have an ACA registered account to schedule inspections. Click the following link Online Permitting Account to register. The progress of your application can be tracked through your Online Permitting Account For questions about your user account or help uploading, contact 619-446-5000 Thank You, City of San Diego Development Services Department | |
|---|---|---|-----------|
| 3 | Select the "Development Permits" tab Your records will display with the current statuses. Click on the blue PRJ link of the project | Horm Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application |), and cl |
| 4 | Your project information will load. • Click the "Attachments" Tab | Record PRJ-8003380: Building Construction Record Status: Issuance Checklist Requested Record Info Payments Attachments | |







| ер | Action | Screen Reference |
|----|--|---|
| 1 | Log into your <u>Online</u> <u>Permitting Account</u> Enter your username and password | Nome Development Permits Code Enforcement Short Term Rental Please Login Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. New Users New Users Many online are now user you may register for a free Citizen Access account. It only takes a few simple steps and you'll have the added burefits of serving a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more. Register Now s Register Now s Register for an Account Register for an Account |
| 2 | • Select the "Development Permits" tab | Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application |
| 3 | Your records will be displayed Select the PRJ record you wish to print by clicking on the blue link | 01/25/2021 PRJ-8001673 Fire Standard-Fire:01/Adh Issued 01/25/2021 PMT-8001628 Approval - Construction - Fire PMT Approval - Construction - Fire PMT Issued 01/25/2021 PMT-8001629 -Approval - Construction - Fire PMT Approval - Construction - Fire PMT Issued 01/25/2021 PMT-8001629 -Approval - Construction - Fire PMT Approval - Construction - Fire PMT Issued 01/25/2021 CC-8001682 Building Construction Change Construction Change - PRJ- In Review 01/25/2021 CC-8001693 Building Construction Change Approval - Construction Change - PRJ- In Review |
| 4 | The record details will be displayed Click the "Attachments" Tab | Record PRJ-8003204: Building Construction Record Status: Issued Record Info Payments Attachments |
| 5 | The attachments for this project will be displayed. Status will be "Approved" | Attachments (5) Approved or Reviewer Issues (2) File Name File Size Actions * Building Construction Plans - Issued PRJ-8003204.pdf 5.53 MB Actions * Building Construction Plans Vol. 2 - Issued PRJ-8003204.pdf 166.39 MB |

RETURN TO TOP





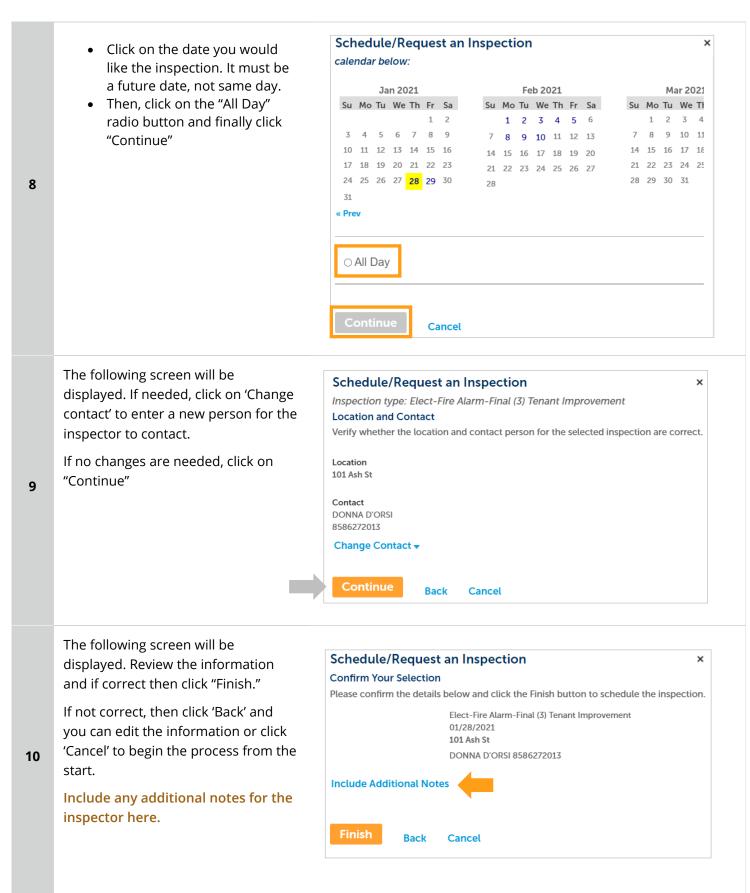
HOW DO I SCHEDULE INSPECTIONS? Screen Reference Step Action • Log into your Online Home Development Permits Code Enforcement Short Term Rental Permitting Account Please Login Enter your username and Login ٠ Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. User Name or E-mail password New Users If you are a new user you may register for a free Citizen Access account. It only takes a few simple steps and you'll have the adde benefits of seeing a complete history of applications, access to invoices and receipts, checking on status of pending activities, and more. Password: 1 Register Now » ber me on this compute C Reme I've forgotten my password New Users: Register for an Account Showing 1-10 of 100+ | Download results | Add to collection • Click on "My Records" and Record Number Date Record Type Application Name Status your records will be displayed 01/27/2021 PRJ-8001732 Standard-Fire:1222/01st Fire Issued 2 Approval - Construction - Fire Pmt - Kitchen Hood - Kitchen Hood:1222/01st 01/27/2021 PMT-8001697 Issued Approval - Construction - Fire Pmt - Kitchen Hood - Kitchen Hood:1222/01st 01/27/2021 PMT-8001698 Issued 01/25/2021 PRJ-8001673 Fire Standard-Fire:101/Ash Issued Approval - Construction - Fire Pmt - Alarm - Alarm:101/Ash 01/25/2021 PMT-8001628 Issued • Click on the permit number Showing 1-10 of 100+ | Download results | Add to collection Date Record Number Record Type Application Name Status for which you would like to 01/27/2021 PRJ-8001732 Fire Standard-Fire:1222/01st Issued schedule inspection. 3 Approval - Construction - Fire Pmt - Kitchen Hood - Kitchen Hood:1222/01st 01/27/2021 PMT-8001697 Issued Approval - Construction - Fire Pmt - Kitchen Hood - Kitchen Hood:1222/01st 01/27/2021 PMT-8001698 Issued The status must be "Issued" to 01/25/2021 Fire Standard-Fire:101/Ash PRJ-8001673 schedule an inspection. PMT-8001628 Approval - Construction - Fire Pmt - Alarm - Alarm: 01/Ash 01/25/2021 Issued



| 4 | Click on "Record Info" button for drop-down options | Record PMT-8001628: Approval - Construction - Fire Pmt - Alarm Record Status: Issued Expiration Date: 01/25/2021 Record Info |
|---|---|--|
| 5 | • Click on "Inspections" | Record Info Record Details Processing Status Related Records Inspections |
| 6 | The inspections screen will appear, showing upcoming and completed inspections. Click on the "Actions" link of the inspection you would like to schedule | Please Note: Combination - Disconnect Reconnect Inspection type needs to an "Electrical" upgrade(s)/replacement(s) Upcoming (2) Schedule an Inspection Click the link above to schedule one. TBD Pending Elect-Fire Alarm-Final (3) Tenant Improvement (18517181) Inspector: unassigned 01/25/2021 Scheduled Elect-Fire Alarm-Rough Tenant Imp (18517180) View Details Schedule Inspector: John Bayliss Completed There are no completed inspections on this record. |
| 7 | • Click on the "Schedule" link | Actions View Details Schedule |



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Rev. 3/25/2025
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Click "Continue"

You will be returned to the 11 Inspections screen where you can confirm that the inspection was properly scheduled.

| Click the link above to schedule one. | |
|--|-----------|
| TBD Pending Elect-Fire Alarm-Final (3) Tenant Improvement (18517181) | Actions 🔻 |
| Inspector: unassigned | |
| 01/25/2021 Scheduled Elect-Fire Alarm-Rough Tenant Imp (18517180) | Actions 🔻 |
| Inspector: John Bayliss | |
| Completed | |
| There are no completed inspections on this record. | |

I RECEIVED A "PENDING INVOICE PAYMENT" EMAIL FOR MY CONSTRUCTION CHANGE. HOW DO I PAY?

Ľ

| Step | Action | Screen Reference |
|------|---|---|
| 1 | Log into your <u>Online</u> <u>Permitting Account</u> by entering your username and password and then clicking on the Login button. | Norm Development Permits Code Enforcement Short Term Rental Please Login Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. User Name or E-mail: User Name or E-mail: Password: Hyou are an wust you may register for a free Citizen Access account. It only takes a few simple steps and you'll have the added benefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more. Register Now 1 Register Now 1 Register Now 1 Register Now 1 Now 1 Now 1 Now 1 |
| 2 | Click a link to log in to your account and make a payment | Hello, <i>Please do not reply to this email, this mailbox is not monitored.</i> Pre-Screen for PRJ-8005336 has been completed and an invoice with initial plan check fees is attached. Follow the steps below to pay the outstanding fees: Login to your <u>Online Permitting Account</u> Search and select the application number Click on the Payments tab Pay the outstanding fees After we receive payment, your project will be Deemed <u>Complete</u> and the Project Review will begin. NOTE: For <u>CIP projects</u> paying through Inter Office Transfer using SAP system, email your DSD Project Manager to coordinate the payment. The progress of your application can be tracked through your <u>Online Permitting Account</u> For questions about your user account or help uploading, contact 619-446-5000 [Thank You, City of San Diego Development Services Department |



| | Your record will be displayedClick "Payments" TabClick "Fees" link | Record CC-8001682: Building Construction Change Record Status: Pending Invoice Payment | | |
|---|---|--|--|--|
| 3 | | | | |
| | | Record Info V Payments V Attachments | | |
| | | Fees | | |
| 4 | • Click on "Pay Fees" | Date Invoice Number Amount 01/12/2018 617932 \$20.00 Pay Fees 01/12/2018 617932 \$242.00 01/12/2018 01/12/2018 617932 \$242.00 01/12/2018 01/12/2018 617932 \$179.00 7041 outstanding fees: \$441.00 | | |
| 5 | The following screen will load.Click <i>Continue Application</i> and follow instructions to pay. | Fees Oty. Amount Hrly-DSD Rvw Fire Plan Proj 1 \$21793 TOTAL FEES: \$217.93 Note: This does not include additional inspection fees which may be assessed later. | | |
| | follow instructions to pay. | Continue Application > | | |

HOW DO I DOWNLOAD APPROVED PLANS FOR MY CONSTRUCTION CHANGE?

| Step | Action | Screen Reference | |
|------|---|--|--|
| 1 | Log into your <u>Online</u> <u>Permitting Account</u> by entering your username and password and then clicking on the Login button. | Nome Development Permits Code Enforcement Short Term Rental Hansy online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. Many online services offered by the Agency require login for security reasons. If you are an existing user, please enter your user you may register for a free Citizen Access account. It only takes a few simple steps and you'll have added benefits of seeing a complete history of applications, access to invoices and receipts, checking on the status of pending activities, and more. | Login User Name or E-mail: Password: Login Login Login Login Rev Lisers: Register for an Account |



| 2 | • Select the "Development Permits" tab | Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application |
|---|---|---|
| | Your records will be displayed | |
| 3 | Select the record you wish to print by clicking on the blue link | 01/25/2021 PRJ-8001673 Fire Standard-Fire 10J/Ath Issued 01/25/2021 PMT-8001628 Approval - Construction - Fire Pmt - Approval - Construction - Fire Pmt - Approval - Construction - Fire Pmt Issued 01/25/2021 PMT-8001629 Approval - Construction - Fire Pmt - Approval - Construction - Fire Pmt Issued 01/25/2021 CC-8001682 Building Construction Change Construction - Fire PmJ - Approval - Construction - Fire Pmt In Review 01/25/2021 CC-8001682 Building Construction Change Construction Change - PRJ- R001662 In Review |
| | The record details will be displayed | Record CC-8001682: |
| | • Click the "Attachments" Tab | Building Construction Change |
| 4 | F | Record Status: In Review |
| - | | Record Info 🔻 Payments 🔻 Attachments |
| | | Work Location |
| | Click the "Approved or Reviewer Issues" tab | |
| | The attachments for this CC project will be displayed | Attachments (1) Approved or Reviewer Issues (1) |
| 5 | | File Name |
| | | Actions - Issued CC-8003502.pdf |
| | • Click on the Actions drop-down and | |
| | click "Download" | Attachments (1) Approved or Reviewer Issues (1) |
| 6 | | File Name Actions Building Construction Plans - Issued CC-8003502.pdf |
| | | Detail Download |



HOW DO I PRINT AN APPROVAL REPORT AND INVOICE REPORT?

| Step | Action | Screen Reference |
|------|--|---|
| | APPROVAL REPORT | |
| 1 | Log into your <u>Online</u> <u>Permitting Account</u> Enter your username and password | Were Development Permits Code Enforcement Short Term Rental Please Login Many online services offered by the Agency require login for security reasons. If you are an existing user, please entry user mane and asserved in the boarc on the right: User Image: |
| 2 | • Click on the Development Permits tab and your records will be displayed | Home Development Permits Code Enforcement Short Term Rental + Apply for a Permit Q Search for a Permit Application |
| 3 | • Click on the PMT you wish to print the Approval Report for | 01/29/2021 PMT-8001719 Approval - Construction - Fire Pmt - Underground Approval - Construction - Fire Pmt - Underground Standard - Fire 01/29/2021 PR3-8001760 Fire Standard - Fire:1222/01st Issued 01/28/2021 PR3-8001754 Fire Standard - Fire:1650/08th In Queue |
| 4 | The selected record will be displayed | Record PMT-8001719: Approval - Construction - Fire Pmt - Underground Record Status: Issued Expiration Date: 01/29/2021 Record Info • Payments • Attachments |
| 5 | Click on the "Reports" drop-down Select "Approval" Home Development Permits Code Enforcement S + Apply for a Permit Q Search for a Permit App Record PMT-3056699: | Announcements Logged in as:Donna D'Orsi Collections (0 Reports (2) Account Management Logout |



| 6 | A pop-up window will open. Make sure that the correct permit number appears, if not, enter the correct permit number. • Click on "Submit" | Please input report parame * Approval ID: PMT-3056699 Submit Cancel | eter(s): |
|---|---|--|--|
| 1 | INVOICE REPORT Log into your <u>Online</u> <u>Permitting Account</u> Enter your username and password | Itema Development Permits Code Enforcement Short Term Rental Plasse Login Baryonic services offserd by the Agency require login for security reasons. If you are an existing user, please enter your user name and password in the box on the right. New Users Way Online a new user you may register for a free Citizen Access account. It only takes a few simple steps and you'll have the added benefits of service and receipts, checking on the status of pending activities, and more. Register Now s | Login User Name or E-mail: Password: Login Benensber me on this computer Tve forgoten my password New Users: Register for an Account |
| 2 | Click on Development Permits and your records will be displayed | Home Development Permits Code Enforcement + Apply for a Permit Q Search for a Permit | t Short Term Rental |
| 3 | Locate your record in the list displayed. • Click on the blue link to select that record | 01/28/2021 PM1-8001710 Pmt 01/28/2021 PRJ-8001747 Fire 01/28/2021 CC-8001745 Build | oval - Construction - Fire - Underground ing Construction Change ing Construction Change |



| 4 | • To generate the Invoice report, click on the "Payments" Tab and then on "Fees" | Record PMT-8001719: Approval - Construction - Fire Pm Record Status: Issued Expiration Date: 01/29/2021 Record Info |
|---|---|---|
| 5 | Make note of the invoice number | Record Info Payments Attachments Fees Paid: Attachments Date 01/29/2021 Total paid fees: \$599.34 Invoice Number 80992 Amount \$599.34 |
| 6 | Click on the "Reports" drop downSelect "Invoice" | Announcements Logged in as:Donna D'Orsi Collections (0) Reports (2) 🗸 Account Management Logout |
| 7 | A pop-up window will open. Make sure that the correct invoice number appears. If not, enter the invoice number. • Click on <i>Submit</i> • Invoice of Permit or Project will be displayed in PDF format. | Please input report parameter(s): * Invoice Number: \$1183 Submit Cancel |



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Rev. 3/25/2025

APPENDIX A – WORKFLOW/RECORD STATUS MAPPING AND DEFINITIONS

| ask Name | Workflow Task Status | Record Status (Project) | Process |
|----------------|--------------------------------|---|---|
| Pre-Screen | In Queue | In Queue | Initial submittal from applicant |
| Pre-Screen | In Process | Pre-Screen | The Pre-Screen process has been started by staff and a due date is set |
| Pre-Screen | Updates Required | Updates Required | Staff determines during Pre-Screen that the applicant's submission is incomplete |
| Pre-Screen | Resubmitted | Resubmitted | The applicant has submitted any additional documents requested during Pre-Screen |
| Pre-Screen | Route to EPR | Pre-Screen | Staff has routed the applicable documents to EPR for plan review (e.g. plans) |
| Pre-Screen | Documents Routed to EPR | Pre-Screen | System confirmation that documents have been routed to EPR for plan review |
| Pre-Screen | Pending Invoice Payment | Application Pending Payment | Staff has deemed the submission complete, assessed fees for plan check, and the project is ready for review |
| Project Review | In Review | In Review | The status of the project review until all disciplines sign-off and the project is ready to issuance |
| Project Review | Recheck Required | In Review | Reviewer has requested a resubmittal of documents and/or information |
| Project Review | Final version submitted | In Review | The final version will be reviewed by all disciplines |
| Project Review | Review Complete | In Review | The project review has completed and requires one last assessment by issuance sta |
| Project Review | Ready for Issuance | Review Phase Complete | The review phase can be closed out and the project is ready for issuance |
| Issuance | In Progress | Review Phase Complete | Permit issuance is in progress |
| Issuance | Updates Required | Issuance Checklist Requested | Issuance Checklist items are needed prior to permit issuance |
| Issuance | Resubmitted | Issuance Checklist Submitted | Issuance Checklist items have been resubmitted by the applicant |
| Issuance | Approved Upon Final Payment | Approved Upon Final Payment | Staff has confirmed that all required documents are present, approved plans are available in Accela, and all required fees have been assessed at both the project leve and the permit level |
| lssuance | Approved Upon Final Payment | Issued (When all Permits are set to Issued) | Inspection invoice(s) will be sent to customer. When all fees are paid, permit is issue |
| lssuance | Closed | Closed (When all Permits are set to Closed) | The record is closed. Any changes to the building construction plans require a construction change application. |



APPENDIX B – REQUIREMENTS TO UPLOAD PLANS AND DOCUMENTS

Sheet Numbering

Please make sure your sheet numbers are located in the bottom right corner of your plans. Use <u>the designated</u> <u>templates</u> or follow <u>sheet numbering styles</u> to ensure the timely processing of reviews.

File Size

The max size of each file you can upload cannot exceed 200MB. File sizes larger than 200MB will be rejected.

FIX: Return to the source document and create PDF files that are below the file size limitation.

Page Size

PDF files with page sizes 8.5- by 11-inches are accepted for DSD-approved fillable documents and required reports. However, plans must be at minimum 11- by 17-inches and a maximum of 36- by 48-inches.

FIX: Return to the source document and change the paper size to meet the requirements.

Page Orientation

Having a mix of paper sizes and orientations is not a problem, as orientation issues will not prevent the file from being accepted. However, this will generate more difficult reviewing conditions for review teams. A warning will pop-up if different orientations are found to help you research whether any pages are upside down or improperly oriented.

FIX: Verify that pages are not upside down or improperly oriented.

Password Protection

Files must not be password protected. If the PDF cannot be opened, the file will be rejected.

FIX: Remove the password protection to allow users to open the PDF.

Annotations and Comments

An annotation is any 'object' that appears in the Adobe Reader 'Comment' panel. It could be a 'comment' or 'stamp' or font issue like SHX Text from AutoCad.

FIX: To remove annotations in a PDF, use the print to PDF option. This process eliminates annotations by "flattening" the PDF.